

# Privacy Policy

The rise of near-instant communications has an impact on our lives and the way we do business. It is essential to put in place means to ensure the protection of everyone's privacy. Faced with this reality, we are committed to ensuring confidentiality and respecting the collection and use of personal information in all respects.

The purpose of this privacy policy is to inform users of our website, <http://www.transportsdelson.com>, of the personal data we collect as well as their use.

*Les Transports Delson Ltée.* thus complies with Quebec Act respecting the protection of personal information in the private sector, also known as Law 25.

This policy also details our commitment and the measures taken to ensure the security of your personal information.

1. Types of personal data collected
2. Use of personal information collected
3. Data Security Protocols
4. Your Rights

## Collection of personal information

The information that we collect via our website or from cookie files commonly known as cookies and/or from logs or any other digital forms is retained but is under no circumstances communicated or sold to outside companies.

## Forms and interaction:

Personal information collected via registration or submission request forms on our website is used solely for the purpose of the file.

## Right to object and withdraw

We are committed to offering you a right of opposition and withdrawal if circumstances permit. You will need to send a written request to the company. You will find sample letters at [www.cai.gouv.qc.ca](http://www.cai.gouv.qc.ca).

For all requests regarding the privacy policy, please contact the Compliance Officer at the following address:

Les Transports Delson Ltée.  
c/o: Manon Paquette  
121, Principale Nord, P.O. Box: 250  
Delson (Quebec)  
J5B 2H5

## Security

The personal information we collect is kept in a secure environment. People working for us are required to respect the confidentiality of your information.

To ensure the security of your personal information, we use the following measures:

- SSL (Secure Sockets Layer) protocol
- Computer backups
- Firewall
- Security Software

We are committed to maintaining a high level of confidentiality by incorporating the latest technological innovations to ensure the confidentiality of your data. However, as no mechanism offers maximum security, some risk is always present when using the Internet to transmit personal information.

## In the event of a breach of security

In the event of breach of security breach of your personal data or cybersecurity incident, we undertake to provide you with keep informed as well as the Commission d'accès à l'information du Québec.

## Legislation

We undertake to respect the legislative provisions set out in:

- Act modernizing legislative provisions regarding the protection of personal information (Bill 25).
- Commission d'accès à l'information du Québec.